

2084 Alameda Way
San Jose, CA 95126

January 18, 2002

Attorney General John Ashcroft
US Department of Justice, 950 Pennsylvania Avenue, NW
Washington, DC 20530-0001

Dear Mr. Ashcroft:

I am writing you concerning the recent developments in the settlement between Microsoft and the Department of Justice. The settlement has been reached as part of a well thought out process that has yielded fair and reasonable terms. These terms not only speak to a more unified IT sector, but help to promote getting back to business.

As this economy continues to take a turn, it is important to support our technology industry. Unfortunately, while they sit by and focus on litigation, the global market continues to be competitive. These terms, which include changes in marketing, licensing, and design, help to promote a technology industry that works together. For example, Microsoft has agreed to grant computer makers broad new rights to configure Windows so as to promote non-Microsoft software programs that compete with programs included within Windows. This will help our IT sector to maintain their place in the global market.

Please help to support this settlement, and help our IT sector get back to business. I appreciate your help

Sincerely,



Ann Kleives